

Kingdom General Terms and Conditions

To join a Kingdom Tours NZ group customers must agree to the following General Terms and Conditions:

Booking

1. It is the customer's responsibility to enrol early
2. Deposits of \$100 for North Island and \$400 for South Island per person are required
3. The remaining balance must be received in full five days prior to departure

Expenses

1. Fees cover transport, accommodation, food and admission, unless otherwise noted
2. Fees do not cover the tips for the driver and guide, travel insurance, optional activities admissions, extra beverages or phones unless otherwise noted

Cancellation & Refund

1. Kingdom Tours NZ reserve the right to cancel any tour groups, in which case the customers will be notified promptly and a full refund provided
2. Cancellations 72 hours prior to departure will receive a full refund excluding deposits
3. Cancellations within 72 hours of departure will receive a 50% refund
4. No refund will be possible once the tour has commenced
5. No refund will be available to customers who fail to show up for the group

Disclaimer

1. Kingdom Tours NZ shall not be held liable for financial or other damages or expenses of the customer in the tour group as a result of factors beyond the company's control, including but not limited to accidents, transport delays as a result of mechanical faults or strikes, or weather
2. In extraordinary circumstances Kingdom Tours NZ reserves the right to amend or alter the itinerary as necessary in order to provide a better overall experience